



TERMS AND CONDITIONS

- ❖ All new prospective pupils are offered a free trial lesson (one trial per pupil, per class), subject to space, in advance of enrolment.
- ❖ Placement in classes is decided at the Teacher's and/or Principal's discretion
- ❖ Parents/Carers must submit a Registration Form for each new pupil to complete enrolment
- ❖ A fee is charged for all of the lessons in each class enrolled in per term and invoiced in advance for the whole term
- ❖ Invoices must be settled prior to the start of each term
- ❖ Students are expected to attend all lessons within the class per term
- ❖ For students who enrol during the term, an invoice will be issued, and payment must be made by the due date specified on the invoice, or prior to starting the second class whichever is the sooner
- ❖ Invoice and remittance notices will be provided at the end of each term for the following term. Fees are subject to change and Rose Dance Academy will notify you in advance of any increase in fee
- ❖ Refunds will not be given for non-attendance, even if absent date are advised in advance
- ❖ Refunds will not be given where a lesson has to be cancelled but is rescheduled, potentially at an alternative location, date, time or online
- ❖ Refunds will not be given where a lesson has to be cancelled, and another class on the timetable is suitable as a replacement. The alternative lesson can be attended at any time during the same term
- ❖ Students should provide at least 48 hours notice when cancelling a private lesson by contacting info@rosedanceacademy.co.uk
- ❖ If a student cancels with less than 48 hours notice, or does not attend the scheduled lesson, the payment will not be refunded
- ❖ Failure to pay in accordance with these terms could result in the student being excluded from lessons until full payment is received
- ❖ New students should pay using the invoice that will be sent to the email address provided upon full enrolment
- ❖ Payment can be made online by bank transfer, to the account specified on the invoice issued. Rose Dance Academy requests that you quote the full name of the student as a reference for your payment
- ❖ For payment by cheque, please write students name on the back of cheques written out to Rose Dance Academy
- ❖ Rose Dance Academy reserves the right at any time during the term, to ask students to leave a class if any fees remain outstanding after the start of term.
- ❖ Payments can be made online by bank transfer:
 - a. Bank transfer to:
Business Account Name: Rose Dance Academy Limited
Sort Code: 54-21-41
Account Number: 29185963

DISCOUNTS

- ❖ Where two siblings attend classes with Rose Dance Academy, both pupils will receive a 12.5% discount on all classes in which they are enrolled.
Where three siblings attend classes, all three pupils will receive a 15% discount on all classes in which they are enrolled
- ❖ The discount will be reversed if payment is not received in accordance with clause 13

LATE PAYMENT

- ❖ Parents / Guardians will receive written notice if payment has not been received in accordance with these terms and conditions
- ❖ Rose Dance Academy will issue a £5 administration fee on all invoices that have not been paid after the second class of term, and for any other invoices which are overdue. Further administration fees will be added for continued non-payment, when reminders have been issued.

REGISTER, ATTENDANCE AND ABSENCE

- ❖ Your child's class attendance must be confirmed by the deadline stated on the invoice in order to secure their place for the following term.
- ❖ A register for each class is maintained by the teacher and records student attendance for the purposes of safety and security
- ❖ If a student is absent from class for four or more consecutive weeks, a refund of 90% of the fees paid for those classes not attended will be given only on the evidence of a medical certificate. This must be provided within one month of the absence, otherwise no refund will be given. Additionally, refunds can only be given from the date on the medical certificate
- ❖ If a class is cancelled due to the sickness of the teacher, a health epidemic or any other unforeseen event, then we will try to reschedule the class. This may be on a different day and time or venue/online, from when originally scheduled and might involve an extension to the term time dates, or in extreme conditions, in a different term. No refunds will be given in this case
- ❖ If a student is unwell, they must not attend any lesson within 48 hours of the end of their sickness

PROVISION OF ONLINE LESSONS

- ❖ Rose Dance Academy will provide online classes, if and when the need and/or demand arises
- ❖ Students will be advised which forum Rose Dance Academy is using for the lessons, and this must be downloaded and accessible – eg. Zoom
- ❖ Parents / Guardians will be invoiced in advance for the online classes, and these must be paid prior to the invitation and password being issued
- ❖ Students must be dressed for class in their dance uniform, with the correct footwear, and tidy hair
- ❖ Parents / Guardians must ensure that the student has sufficient space in order to dance, although the dance class will be modified to accommodate the restricted space in comparison to the dance studios
- ❖ Parents / Guardians must ensure that they have completed a risk assessment of the area, prior to the online lesson in order to prevent any accidents. A few examples have been listed:
 - Corners on furniture
 - Slip hazards – rugs etc.
 - Ornaments / Vases / Ceiling Lights that could be knocked
 - Pets to be removed from the area
- ❖ Parents / Guardians are asked to minimise the distractions to the students during their lesson

- ❖ Rose Dance Academy will allow the students to chat for a few minutes at the end of the lesson, but will mute the audio, once the lesson commences
- ❖ STRICTLY NO recording / videoing is allowed of the lesson
- ❖ Parents / Guardians are asked to ensure that only the first name of the student is visible in the profile.

CHANGE OF CLASSES, WITHDRAWAL AN TERMINATION OF ATTENDANCE

- ❖ Half a term's (i.e. 6 weeks) written notice to the Director is required for any pupil wishing to discontinue any class or leave the school for the 2nd part of the term. If the required notice is not received, the full payment of the pupil's fees for the following half term will not be refunded.
- ❖ Change of Class Requests and Additional Class Requests are to be made in writing to info@rosedanceacademy.co.uk. These requests will be reviewed by a member of the team and you will be contacted with the outcome of the decision. Students must not change to another class without written confirmation
- ❖ Invoices will not be altered when insufficient notice for a student leaving or changing a class is provided
- ❖ Should any pupil wish to discontinue any class or leave the school, refunds for any unused classes will not be given.

UNIFORM

- ❖ Pupils are required to attend class wearing the recommended uniform.
- ❖ Students must be dressed for class in their dance uniform, with the correct footwear, and tidy hair.

AUDITIONS

If a student wishes to undertake auditions or other classes / performances at a different dance school, dance company or public venue, it is professional etiquette to contact the Director of the Dance Academy. Rose Dance Academy is keen to support all student's endeavours with dance.

MEDICAL

- ❖ Parents / Guardians are required to give permission (for any students under 18 years of age) for an authorised First Aider to give any immediate and / or necessary first aid treatment. This includes any emergency medical treatment recommended by emergency medical staff.
- ❖ Any Parents / Guardians who do not give this permission, must advise Rose Dance Academy by writing to info@rosedanceacademy.co.uk with the subject "MEDICAL PERMISSION".
- ❖ Rose Dance Academy does not accept any responsibility for accidents incurred during participation in a class.

PHOTOGRAPHS / FILMING

- ❖ Parents / Guardians are requested to give permission for photographs and filming of students. Any parent / guardian who does not give this permission, must advise Rose Dance Academy by writing to info@rosedanceacademy.co.uk with the subject "PHOTOGRAPH PERMISSION", and ensure that the email is acknowledged and confirmed
- ❖ If a parent wishes to photograph or film a lesson, they may do so with the written permission of the Director and the teacher's consent. However, we operate a strict policy that protects families that do not wish their children to be photographed or filmed. If this policy is found to be breached, we will require you to remove all evidence of the photography / filming

- ❖ Rose Dance Academy will use photographs and filming as a platform to advertise the Academy and to celebrate the student's achievements. The filming will also be used as a teaching aid for the students
- ❖ Rose Dance Academy may perform at a public theatre, where tickets are open to the general public. Rose Dance Academy are unable to guarantee that photographs of students will not be taken, and therefore advise that parents / guardians consider this, before granting permission for a student to take part in a show
- ❖ Students are not permitted to take any photographs or videos within any of the changing areas or toilets of any venue where classes are held.

PHYSICAL CONTACT

- ❖ Physical contact may be necessary by members of the teaching faculty. If you have any concerns regarding this matter, please contact the Director.

CODE OF CONDUCT

- ❖ A Code of Conduct is issued to students and parents / guardians
- ❖ Failure to observe this may result in students being asked to leave
- ❖ Rose Dance Academy reserves the right to refuse to teach any student prior to, or after enrolment
- ❖ No refund will be given if the Code of Conduct has been invoked.

DATA PROTECTION

- ❖ Rose Dance Academy holds information about all students, in order to enable us to carry out our business as a membership, dance education and training organisation
- ❖ Rose Dance Academy will not disclose your information to third parties except where the law allows or requires, or where you have given your permission to do so
- ❖ Rose Dance Academy reserves the right to change these terms and conditions at any time for the benefit of the business, staff or participants, with notification to parents / guardians.

AGREEMENT TO THE TERMS AND CONDITIONS

- ❖ Enrolment with Rose Dance Academy is acknowledgement of the acceptance of our Terms and Conditions
- ❖ Any parents / guardian who has any queries regarding this document, are asked to email info@rosedanceacademy.co.uk