



CODE OF CONDUCT

This document is intended for all students, parents, and guardians at the Rose Dance Academy. The aim of the Rose Dance Academy is to ensure that all students experience dance in a fresh, friendly, positive and safe environment. In order to achieve this, please take note of the following guidelines. Any student unable or unwilling to profit from the education provided at the school may be asked to withdraw from the school after reasonable notice.

RULES AND REGULATIONS CUSTOMER INCIDENTS

- ❖ Aggressive, abusive or anti-social behaviour is not tolerated from students or parents / guardians, in any part of the premises being used, or at any time, whether toward Rose Dance Academy staff, visitors or other Dance School customers or students
- ❖ The Dance Academy provides lessons in a number of different venues, and we ask that you remember that the various facilities are a workplace for many different people. Please conduct yourselves in an appropriate manner and respect the Rose Dance Academy staff, all visitors and policies at all times
- ❖ The Dance Academy are not permitted to use the play facilities or the grounds (other than the hired hall) at any of the schools we hire as a venue. Whilst your child is attending a class provided by Rose Dance Academy, they are a pupil of the dance school and therefore not permitted access to the play facilities or grounds
- ❖ All customer incidents will be reported and investigated accordingly. Any incident reported to the school involving a student or their parent / guardian could result in their account being suspended, with the possibility of being fully withdrawn from the Dance Academy. Serious incidents may result in immediate withdrawal from the Dance Academy.

SAFEGUARDING

- ❖ Rose Dance Academy have a 'duty' of care to provide a safe environment for, and to promote the health and well-being, of children under the age of 18 years and vulnerable adults
- ❖ Rose Dance Academy will take all reasonable steps to ensure that safeguarding and promoting the welfare of children and vulnerable adults is embedded in our contact with them through the training and activities we provide
- ❖ Rose Dance Academy believes that the welfare of the child is paramount, and that all children and vulnerable adults regardless of age, disability, gender, race, sexual orientation or identity, or religious belief have the right to equal protection from all types of harm or abuse
- ❖ All staff, students, parents and guardians are expected to comply with Rose Dance Academy's Safeguarding Policy. Failure to do so may result in withdrawal.

HEALTH AND SAFETY

- ❖ Some physical contact is necessary by the teacher to demonstrate exercises or techniques or to prevent injury during the class.
- ❖ If in the case of minor accidents, first aid needs to be administered, the school will contact the Parent / Guardian immediately
- ❖ No responsibility is taken for any injury occurring, during or after classes, although great care is taken to avoid such an occurrence
- ❖ When a parent / guardian enrolls their child with the Rose Dance Academy, it is their responsibility to ensure that the information given on their registration form is correct and the school is aware of any illness or disability that may affect their child during lessons
- ❖ Students should wear shoes at all times when walking around the buildings and make sure that ribbons and laces are tied properly
- ❖ Outdoor shoes are not to be worn in the dance class areas
- ❖ It is essential that students are in the right place at the right time. If late for a lesson a student may miss vital information, impede the learning of others, and place themselves at risk of injury should they miss the warm-up section of the lesson
- ❖ It is important that students always keep themselves warm between classes in order to protect against injury
- ❖ Students should drink plenty of water, and ensure they keep their energy levels up by eating a healthy snack in between classes
- ❖ Any student who hurts themselves in class or feels unwell should tell their teacher or member of staff immediately
- ❖ The venues used by Rose Dance Academy are places of work, and respect must be given to all staff. There must be no running or shouting in the building or grounds at any venue
- ❖ Smoking is not permitted anywhere on the premises utilised by Rose Dance Academy.

PUNCTUALITY

- ❖ It is vital that students arrive in good time. Those arriving late for class could miss important information and impede the learning of others
- ❖ Occasionally, a teacher may ask a student to arrive earlier for the lesson, in order to practice a particular aspect of dance.

ATTENDANCE

- ❖ Regular attendance is extremely important. If students do not attend on a regular basis, then the development of the class and the individual student will be affected
- ❖ If possible, please advise the Dance Academy via info@rosedanceacademy.co.uk of any known absences, as the registers can be updated, and the teacher advised.

DISCIPLINE

- ❖ Students / Parents / Guardians are expected to behave in an orderly, civilised and well-mannered way and to show respect to their teachers, assistants and other students when attending the Rose Dance Academy
- ❖ Failure to comply with the rules and regulations may result in withdrawal
- ❖ Bullying is not tolerated at the Rose Dance Academy

UNIFORM

- ❖ It is extremely important that students arrive dressed and ready for their class in full Dance Academy uniform, in order to be able to work correctly and safely in class, and to present a neat and elegant appearance
- ❖ All items of clothing and footwear should be clearly labelled, as there are times when items are removed / exchanged during the lesson
- ❖ Rose Dance Academy are not responsible for returning items to their owners
- ❖ All students (if hair length permits) from Rose Dance Academy should have their hair in a neatly-tied bun for ballet class. We ask that all students make a concerted effort to come to class wearing their hair in the specified manner
- ❖ All dance shoes should be clean and fit correctly
- ❖ No jewellery is to be worn in class; this includes watches, earrings and face jewellery.
- ❖ Small stud earrings and jewellery worn for religious or cultural reasons are acceptable.

CHANGING

- ❖ Should there be a need to change clothing during the course of their class; then Rose Dance Academy staff will assist with getting the student changed in a safe environment, if age / ability dictates that assistance is required
- ❖ Students will only be changed in the designated changing areas in the presence of other students or teachers, but never alone with one adult.

MOBILE PHONES

- ❖ Mobile phones are not permitted in the dance class at any time, without prior approval from the teacher
- ❖ Do not use mobile phones while in the changing areas.
- ❖ For security reasons, we recommend that valuables are not brought to the school
- ❖ Rose Dance Academy reserves the right to confiscate mobile phones if used within the duration of the class. The mobile phone will be returned at the end of the class.

DROP OFF/COLLECTION

- ❖ Parents and guardians are asked to drop off students directly before the start of their class and to supervise them until the class time
- ❖ Parents / Guardians are requested to drop off their children a maximum of ten minutes before their class is due to start
- ❖ Please stay with your child until they have entered their class
- ❖ Parents should return five minutes before the class end time to collect their children
- ❖ Parents are not permitted to enter the dance class at any time – beginning, during or after. All queries should be sent via email to the relevant contact or addressed to the teaching helper / other member of staff present. If your query is urgent, please write a note and ask your child to hand it to the dance teacher. Rose Dance Academy has a responsibility to all students within a class, and the presence of adults other than a teacher, can be disruptive and upsetting
- ❖ Rose Dance Academy MUST be notified if your child is being collected by an adult who is not listed as an emergency contact.

PERSONAL PROPERTY

- ❖ Students should make sure that they keep their valuable personal items with them at all times. Rose Dance Academy cannot be held responsible if items go missing.

REMUNERATION AND FEES

- ❖ As per our Terms and Conditions, fees must be paid before the first lesson of each class, per term. Failure to do so may result in a student being excluded from their class.

DATA PROTECTION POLICY

- ❖ Rose Dance Academy staff members are not at liberty to disclose any information relating to other Dance Academy students. Student information is confidential and retained in accordance with the Rose Dance Academy Data Protection Policy.

VISUAL AND SOCIAL MEDIA

- ❖ Rose Dance Academy do not publish or post any images (static or moving) of children under the age of 18, across any of our online channels without prior written consent (and then with minimal personal information)
- ❖ We ask that all parents, guardians and students ensure that they use social media and the internet in a safe and positive way while at any facility used by the Rose Dance Academy. This includes the way in which Rose Dance Academy is represented when posting, commenting and blogging on any website
- ❖ Please report any concerns regarding this subject to info@rosedanceacademy.co.uk
- ❖ We ask that current students who have access to social media do not contact teachers or student teachers / assistants on their personal pages
- ❖ We ask that all students / parents and guardians contact the School's email and / or social media page for any questions, helpful tips and advice.

DANCE CLASS AREAS

- ❖ It is forbidden to eat or drink anything other than water in the main dance class areas
- ❖ The chewing of gum is not permitted during any dance class
- ❖ If the fire alarm sounds, students, parents and visitors should follow the Fire Evacuation Policy for the venue they are at. Details will be available in the Reception areas of each location
- ❖ No ball games / running games are permitted in the car parks at any of the venues used by Rose Dance Academy
- ❖ No use of the play facilities is permitted at any of the schools used as a venue by Rose Dance Academy
- ❖ No parents / guardians / students are permitted to wander around any of the schools used as a venue by Rose Dance Academy
- ❖ Parents and guardians are asked to drive carefully when dropping off and collecting their children from classes.

Thank you for your compliance.